Bayne-Jones Army Community Hospital

"WE PROVIDE THE BEST"

1585 Third Street, bldg 285

Internet Health Care Guide, Dec. 1,

BJACH SERVICES

- Pharmacy
- Family Practice
- Behavioral Health
- Referral Management
- Pediatrics
- OB/GYN
- Emergency Room(24/7)
- **Orthopedics**
- Occupational Therapy
- EENT
- Radiology
- Laboratory
- Internal Medicine
- Optometry
- Ophthalmology
- Preventive Medicine
- General Surgery
- **Physical Therapy**

BJACH is a small community hospital.

Referrals through BAMC or TRICARE Network

Services in Green are Active Duty Only

Contact Numbers

- Central Appointments – 531-301
- Appointment Cancellation – 531-3054
- Information Desk – 531-3118/3119
- Benefits Advisor – 531-3974/3908
- Patient Rep – 531-3628/3880
- Outpatient Pharmacy – 531- 3508
- Pharmacy Refill – 531-DRUG (3784)
- Immunizations – 531-3593
- Laboratory Services – 531-3400
- Emergency Room – 531-3368
- TRICARE – 1-800-444-5445 (Humana)

Outpatient Pharmacy

- Open weekdays 8 a.m. to 6 p.m.
- Open Saturday from 9 a.m. to 1 p.m.
- All refills must be called in on the refill line at 531-DRUG or via the BJACH website. Pickup at refill window
- Formulary available upon request at the Outpatient Pharmacy or via the website

Advanced Access

- Provides quality medical care to our beneficiaries when they need it
- Same Day Appointments; appointment lines open at 7:15 a.m. weekdays. Call 531-3011.
- Early morning appointments: 8-9:30 a.m. may be booked the afternoon before if they are available
- Well-baby and OB appointments will only be scheduled 3 days in advance due to no-shows
- Patients with special needs to schedule in advance may request to speak to the Family Practice Customer Service Representative to discuss their needs.

Progressive Care Uni

- Located on 5 East, newly renovated
- 22 beds, 2 isolation rooms
- 8 Telemetry beds equipped equipped to monitor cardiac function and respiratory intake
- 2 Pediatric rooms with bed for family member
- Comfortable family waiting area

Labor, Delivery, Recover and Postpartum Wing

- 8 single birthing suites equipped with state-of-the-art equipment and technology
- Resembles cozy bedroom which allows the new mother, baby and family to bond in a soothing, relaxed atmosphere. Baby rooms with mom.
- C-section room and recovery area in the same wing
- Located on 4 East

Prenatal Information

- OB patients now have access to prenatal health information via the web.
- To access information go the the BJACH website, then clinical and then to OB/GYN
- Should you need additional information, or

if you have questions, please call the clinic at

531-3705.

BJACH
Pre-Natal Classes

- Early Pregnancy & Emotional Aspects – 1st Tuesday of the month
- Exercise in Pregnancy & Fetal Development – 2nd Tuesday of the month
- Parenting & the Newborn – 3rd Tuesday of the month
- Labor & Delivery Tour – 4th Tuesday of the month
- Birth Control & Family Planning – 1st Friday of the month
- Fathers welcome at all pre-natal classes
- For more information, please call 531-3705/3708

OHI Card

- All beneficiaries except Active-duty Soldiers are required to have an OHI Card (Other Health Insurance)
- Offices located side-by-side in rooms A-2 and 3 of the Family Practice Clinic and are open weekdays, 8 a.m. to noon and 1-4 p.m.
- OHI card provides verification that beneficiaries have valid DD Form 2569 – Third Party Collection Program Record of Other Health Insurance in their medical records. Form valid for 1 year from date it is signed.

Patient Representatives

- If you have a complaint or complement, please stop by the Patient Representaives Offices located on the second floor behind Outpatient Records and Across from the in-house Childcare Center.

- If you would like to speak to them by telephone, please call one of these numbers:
  531-3628 or 531-3880

TRICARE Service Center

- Located in BJACH, first floor, room 1320
- Open weekdays, 8:30 a.m. to 4:30 p.m.
- Staff available to answer questions, transfer eligibility, change address, add new family members and take payments if applicable.

BJACH Nutrition Classes

- Diabetes Class
- Weigh to Stay
- Family Member Nutrition
- Heart Healthy
- OB Nutrition
- Classes open to all BJACH beneficiaries and are free
- Class dates vary from month to month
- For more information or to register, please call Nutrition Care at 531-3129. Classes taught at BJACH

Self-Care Skills Classes

- Hour class, open to all TRICARE Prime beneficiaries.
- Taught 2nd and 4th Wednesday of each month. Pre-registration is required. To register, call 531-3255
- Class enables attendee to pick-up Over-The-Counter medications at the Outpatient Refill Pharmacy